



AAO Council on Orthodontic Benefits Report

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The AAO Council on Orthodontic Benefits met virtually in January. We had a successful meeting and look forward to an eventful year for our Council!

Some of the Important items our Council Discussed Included:

- 1) Collaboration with both Internal & External Organizations
 - a) Members of COB continue to attend industry meetings (NADP/ADA CMC/AADC) in order to stay well versed in changes in the insurance world. We use these meetings to maintain and establish relationships with industry partners.
 - b) The AAO & ACPA are in early stages of discussions with MyFACE for a potential collaboration. Goals would be to provide educational resources to members and families.
- 2) Member Education Resources
 - a) The Council is excited to be revamping the Coding Corner presentation for the AAO Annual Session. This year's presentation will have a new title "Practice Power Series" and will be presented in a different format in order to engage the membership. We are hopeful to provide CE at this event.
 - b) We continue to monitor the use of TINA, the AAO's chatbot. The Dental Benefits Advisory Services Helpdesk has seen a drastic decrease in calls since the rollout of TINA in the summer. We are excited about the interest and use thus far!
 - c) The Council plans to proactively educate members on any future code changes/updates.
- 3) Review of Codes for CMC
 - a) The Council reviewed codes submitted to the CMC. We agreed on our suggestions and are excited about potential changes to the orthodontic codes in the future! We have made it a top priority to communicate these changes proactively.

I thank you for the opportunity to serve on the Council for my full term. I look forward to the work ahead of the Council.

Respectfully submitted,

Tasha Hall DMD MSD

GLAO Representative to the AAO Council on Orthodontic Benefits