

GLAO Representative to the COHC Report August 2021

The Council on Orthodontic Healthcare met both in-person and virtually on June 12, 2021 in St. Louis at the AAO Headquarters. We were thrilled to have the opportunity to meet live again! The Council continues to focus on sharing its story with the members of the AAO in order to promote the work of the Council.

At our June meeting we focused our attention on dental benefits advisory, coding and member education, dental benefits comments box, and dental coding resources.

Dental Benefits Advisory

- The Council discussed four main areas of Member concern for the AAO Helpdesk. These four areas pertain to services included in comprehensive care, comprehensive orthodontic treatment definition, appropriate use of D8670, and coding for orthodontic consultations.

Coding & Member Education

- Members of the COHC will be attending the National Association of Dental Plans, American Association of Dental Consultants, and American Dental Association Code Maintenance Annual Meetings.
- The COHC discussed potential changes to codes pertaining to virtual simulations, description of the dentition stage, retention, and case presentation.
 - The COHC hopes to clarify codes and language for its members
 - Code Action Requests sent to Code Maintenance Committee
- The COHC will request that a member of the Standards Committee on Dental Informatics attend the January meeting.

Dental Benefits Comments Box

- The COHC reviewed a draft of the dental benefits comments box and has worked with marketing to add this to the AAO website under practice management.
- This form is intended for members of the AAO who have general comments or suggestions to bring to the attention of the COHC. No individual follow up is intended, however, if personal information is provided a member of the COHC may reach out to the provider.
- The Council typically reviews and considers submissions twice per year, during its Summer and Winter meetings.

Dental Coding Resources

- The COHC Staff Liaison is to update Member Resources
 - Topics of interest for members include coordination of benefits, coding FAQ document, and insurance audits

The COHC will meet via teleconference in January 2022 and in-person in June 2022.

Respectfully Submitted,

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