



Hyatt Regency Indianapolis Super Seven Steps to Safety & Hygiene Wellness

1. **Hygiene Cleanliness and Training:** We have appointed a Hygiene Manager to problem solve and implement strategies to keep all hotel guests and colleagues safe and cared for. This includes conducting hygiene and cleanliness training for each colleague before returning to work.
2. **Clean and Disinfect:** We are regularly sanitizing high touch surfaces and places in all public space, food & beverage outlets, meeting rooms, guest rooms and heart of the house areas.
3. **PPE:** We are dedicated to providing the opportunity for our guests to utilize available PPE and products for proper personal hygiene.
4. **Hand Washing & Sanitizer:** Hand sanitizer stations strategically placed in the most frequently traveled spaces throughout the hotel in both the front and heart of the house areas. Encouraging already existing hygiene measures in all public restrooms.
5. **Social Distancing:** Professional signage and floor decal reminds our guests to practice proper social distancing
6. **Non-Essentials Removed:** Removal of non-essential items and furniture in all public space, food & beverage outlets, meeting rooms, guest rooms and heart of the house areas to decrease the amount of high touch surfaces and promote social distancing *See Items Removed from Guest Rooms on Next Page
7. **Communication:** While it's in our DNA to engage and connect with our guests we are communicating, prior to arrival, all available hotel services including mobile check-in and mobile-key entry technology. This is available through our World of Hyatt app on your smart phone.

