Fall 2019 Western PA Component Directors Report

<u>PAO</u>

The Pennsylvania Association of Orthodontists (PAO) held its annual meeting on June 21-22, 2019, at the Liberty Mountain Resort near historic Gettysburg, PA. The two-day conference hosted speakers with presentations geared toward both doctors and staff.

On Friday morning (June 21), Dino Watt presented an enjoyable and informative lecture entitled "Influence, Persuasion, and Success: Why Understanding the art of Body Language is Crucial to Each Team Members Success." The presentation provided skill development in recognizing, reading and using body language to ask better questions, influence more people and engage others to create stronger relationships.

On Friday night, Dr. Anne O'Day was honored as President by Dr. Hugh Friel.

On Saturday morning (June 22), Dr. Gerry Sampson presented a lecture entitled "The Exceptional Office - Effective Strategies for Challenging Times." The presentation offered suggestions for dealing with the stress of a busy schedule, demanding parents and patients, staff issues and increased competition.

The PAO Board decided to separate the annual board meeting from the Annual Session beginning in 2020. The Annual Session is tentatively planned for a Friday in spring in Center City, Philadelphia, prior to residency graduation. The annual Board meeting is scheduled for June 5-6 in Bedford Springs, PA.

The Board also decided to create PAO Board positions of GLAO and MASO "liaisons," utilizing members from those geographic locations. The duties will include maintaining communication with GLAO and MASO, as well as being available to serve in those organizations should a need arise. This was decided in an effort to facilitate better communication and continuity within the PAO, which is charged with serving the needs of members throughout Commonwealth of Pennsylvania.

Thank you, and please feel free to contact me if you have questions or would like additional information.

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